

Department of
CORPORATE AND DIGITAL DEVELOPMENT

Annual Report 2024-25



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Letter of Representation to the Minister

The Hon Joshua Burgoyne MLA
Minister for Corporate and Digital Development
Parliament House
DARWIN NT 0800

Dear Minister

In accordance with section 28 of the *Public Sector Employment and Management Act 1993*, I am pleased to submit the Department of Corporate and Digital Development (DCDD) 2024–25 Annual Report setting out the activities and achievements of the department.

Pursuant to the *Public Sector Employment and Management Act 1993*, the *Financial Management Act 1995* and the *Information Act 2002*, I advise that to the best of my knowledge and belief:

- a. proper records of all transactions affecting DCDD are kept and employees under my control observe the provisions of the *Financial Management Act 1995*, the Financial Management Regulations and Treasurer's Directions
- b. procedures within DCDD afford proper internal control, a current description of such procedures are recorded in the accounting and property manual, which has been prepared in accordance with the requirements of the *Financial Management Act 1995*
- c. no indication of fraud, malpractice, major breach of legislation or delegation, major error in, or omission from, the accounts and records exists
- d. in accordance with section 15 of the *Financial Management Act 1995*, the internal audit capacity available to DCDD is adequate, and the results of internal audits have been reported to me
- e. the financial statements included in the annual report have been prepared from proper accounts and records and are in accordance with the Treasurer's Directions
- f. Employment Instructions issued by the Commissioner for Public Employment have been satisfied
- g. DCDD is working in compliance with the archives and records management provisions as prescribed in Part 9 of the *Information Act 2002*.

Yours sincerely



Catherine Weber
Chief Executive
30 September 2025

Acknowledgement of Country

The Department of Corporate and Digital Development respectfully acknowledges Aboriginal and Torres Strait Islander peoples as the First Nations people of this country. We acknowledge the continuing connection to lands, waters and communities, and the evolving cultures of all our First Nations peoples. We pay our deepest respects to all Aboriginal and Torres Strait Islander cultures, and to their leaders - past, present and emerging.

While this report uses the term 'Aboriginal', we respectfully acknowledge that Torres Strait Islander peoples are First Nations people living in the Territory. Therefore, strategies, services and outcomes relating to 'Aboriginal' Territorians should be read to include both Aboriginal and Torres Strait Islander Territorians.

The Department of Corporate and Digital Development (DCDD) displays acknowledgement posters throughout our buildings, featuring artwork created by local artist Cian Mungati McCue, through Moogie Down Productions, a descendant of the Larrakia, Yanyuwa and Mulluk-mulluk people.

The artwork, inspired by Cian's Top End heritage, incorporates traditional line art, green ants, and *pandanus spiralis*—a species unique to Northern Australia—captured from a reference image taken at Binybara (Lee Point).

This visual representation reflects DCDD's ongoing commitment to creating welcoming, respectful, and culturally safe workplaces for all of our staff. Through initiatives like this, we continue to foster inclusion, recognition, and respect across our agency.

Purpose of the report

DCDD's 2024–25 Annual Report has been prepared in accordance with the annual reporting requirements outlined in Section 28 of the *Public Sector Employment and Management Act 1993* (PSEMA), the *Financial Management Act 1995* (FMA) and the *Information Act 2002*. It describes the objectives, performance and operations over the past 12 months and highlights our achievements.

The report is tabled by the Minister for Corporate and Digital Development in the Northern Territory Legislative Assembly as DCDD's major accountability document. It includes financial statements for the department and its 2 government business divisions (GBDs) for the year ending 30 June 2025.

Related reporting

NT Fleet and Data Centre Services are GBDs established under the FMA and determined by the Treasurer.

Under the FMA, financial statements for the GBDs must be prepared separately, based on commercial accounting principles, audited by the Auditor-General and released to the Minister for tabling in the Legislative Assembly. These financial statements, along with the department's financial statements, can be found in section 7 of this report.

In all other aspects, data in this report, such as staffing data, includes the GBDs, unless otherwise noted.

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Chief Executive foreword



I am pleased to present the Annual Report for the Department of Corporate and Digital Development (DCDD) for 2024–25.

This has been my first year as Chief Executive, and it has provided a valuable opportunity to build relationships, strengthen my

understanding of the agency and support its continued growth. Over the past year, I've visited all DCDD buildings and regions, engaging with staff who are highly skilled and passionate about their work. These interactions have given me a clear view of the depth and diversity of services we deliver across the Northern Territory Government.

As a central agency, DCDD plays a vital role in enabling government operations by delivering essential support to agencies. I am fortunate to work alongside a team committed to delivering high quality services and driving continuous improvement across the public sector.

A key milestone this year was the launch of the DCDD Strategic Plan 2024–2028, developed through extensive consultation with staff across the agency. The plan outlines our vision to be a trusted and valued partner in government, and our purpose to deliver specialised services, advice, and solutions that empower our customers to succeed. These principles are now embedded in our planning and operations, guiding our priorities and strengthening collaboration across the agency. The plan provides a clear framework for how we deliver, drive innovation, and support the evolving needs of government.

This year, DCDD played a leading role in implementing significant Government structural reforms. These included the establishment of new agencies and the complex transition of ICT systems, functions, and accommodation requirements. This work demonstrated our capability and leadership across the public sector.

We contributed to the Government's agenda of reducing crime, rebuilding the economy, and restoring the Territory lifestyle, while progressing major initiatives across our portfolio. These included initiating a major project for a new student-centric ICT system with the Department of Education and Training, continuing to implement Acacia with the Department of Health, advancing the use of artificial intelligence and digitisation of services, and completing the Government's election commitment to install mobile services at Canteen Creek. We also progressed digital inclusion initiatives to improve connectivity and access across the Territory and advocated for Territorians with the Commonwealth and telecommunications providers.

DCDD also played a key role in supporting workforce-related initiatives. We processed pay and entitlements and worked closely with the Office of the Commissioner for Public Employment to support the negotiation of new enterprise agreements. Our teams also supported change management processes to provide continuity and support for agencies during periods of change.

We implemented over 20 service development projects across the agency, with a focus on process enhancements and automation across all business areas to strengthen our service provision. This annual program reflects our commitment to innovation and service excellence, ensuring we continue to evolve and meet the needs of our customers.

Looking ahead, we are progressing the digital driver licence initiative with the Department of Logistics and Infrastructure, finalising a digital strategy for Government, and supporting procurement reforms to improve efficiency and transparency. These initiatives will further strengthen our capability and responsiveness as a central agency.

There have been many accomplishments, far too many across DCDD this year to capture in this introduction, and each contribution has been valued. I want to thank all staff for their dedication, professionalism and commitment to delivering expert, high quality services to our customers.

I look forward to achieving DCDD's vision of being a trusted and valued partner in government.



Catherine Weber
Chief Executive

30 September 2025