

Department of
CORPORATE AND DIGITAL DEVELOPMENT

Annual Report 2025–26



© Northern Territory Government 2026

You may download, display, print and copy any material in this report, in unaltered form only, for your personal use or for non-commercial use within your organisation. Except as permitted above you must not copy, adapt, publish, distribute or commercialise any material contained in this report without prior written permission from the Northern Territory Government through the Department of Corporate and Digital Development.

ISSN: 2653-5491 (Online)

Enquiries should be made to:
Department of Corporate and Digital Development

GPO Box 2391
DARWIN NT 0801

Telephone: +61 8 8999 1413
Email: dcdd.comms@nt.gov.au

Website: dcdd.nt.gov.au

Letter of Representation to the Minister

The Hon Joshua Burgoyne MLA
Minister for Corporate and Digital Development
Parliament House
DARWIN NT 0800

Dear Minister

In accordance with section 28 of the *Public Sector Employment and Management Act 1993*, I am pleased to submit the Department of Corporate and Digital Development (DCDD) 2025–26 Annual Report setting out the activities and achievements of the department.

Pursuant to the *Public Sector Employment and Management Act 1993*, the *Financial Management Act 1995* and the *Information Act 2002*, I advise that to the best of my knowledge and belief:

- a. proper records of all transactions affecting DCDD are kept and employees under my control observe the provisions of the *Financial Management Act 1995*, the Financial Management Regulations and Treasurer's Directions
- b. procedures within DCDD afford proper internal control, a current description of such procedures are recorded in the accounting and property manual, which has been prepared in accordance with the requirements of the *Financial Management Act 1995*
- c. no indication of fraud, malpractice, major breach of legislation or delegation, major error in, or omission from, the accounts and records exists
- d. in accordance with section 15 of the *Financial Management Act 1995*, the internal audit capacity available to DCDD is adequate, and the results of internal audits have been reported to me
- e. the financial statements included in the annual report have been prepared from proper accounts and records and are in accordance with the Treasurer's Directions
- f. Employment Instructions issued by the Commissioner for Public Employment have been satisfied
- g. DCDD is working in compliance with the archives and records management provisions as prescribed in Part 9 of the *Information Act 2002*.

Yours sincerely



Catherine Weber
Chief Executive
30 September 2026



Acknowledgement of Country

The Department of Corporate and Digital Development respectfully acknowledges Aboriginal and Torres Strait Islander peoples as the First Nations people of this country. We acknowledge the continuing connection to lands, waters and communities, and the evolving cultures of all our First Nations peoples. We pay our deepest respects to all Aboriginal and Torres Strait Islander cultures, and to their leaders - past, present and emerging.

While this report uses the term 'Aboriginal', we respectfully acknowledge that Torres Strait Islander peoples are First Nations people living in the Territory. Therefore, strategies, services and outcomes relating to 'Aboriginal' Territorians should be read to include both Aboriginal and Torres Strait Islander Territorians.

The Department of Corporate and Digital Development (DCDD) displays acknowledgement posters throughout our buildings creating welcoming, respectful, and culturally safe workplaces for all of our staff. This artwork was created by Alice Springs Contemporary Artist, Samantha Campbell from Coolamon Creative, and shows the Tjoritja West MacDonnell Ranges and the creeks that form when the rains come. The Australian Ringneck parrot is also a bird commonly seen in Central Australia.

This visual representation reflects DCDD's commitment to embrace the diversity of our workforce. Through initiatives like this, we continue to foster inclusion, recognition and respect across our agency.

Purpose of the report

DCDD's 2025-26 Annual Report has been prepared in accordance with the annual reporting requirements outlined in Section 28 of the *Public Sector Employment and Management Act 1993* (PSEMA), the *Financial Management Act 1995* (FMA) and the *Information Act 2002*. It describes the objectives, performance and operations over the past 12 months and highlights our achievements.

The report is tabled by the Minister for Corporate and Digital Development in the Northern Territory Legislative Assembly as DCDD's major accountability document. It includes financial statements for the department and its 2 government business divisions (GBDs) for the year ending 30 June 2026.

Related reporting

Data Centre Services and NT Fleet are GBDs established under the FMA and determined by the Treasurer.

Under the FMA, financial statements for the GBDs must be prepared separately, based on commercial accounting principles, audited by the Auditor-General and released by the Minister and tabled in the Legislative Assembly. These financial statements, along with the department's financial statements, can be found in section 7 of this report.

In all other aspects, data in this report, such as staffing data, includes the GBDs unless otherwise noted.

Contents

1.	Introduction	6
2.	The department	8
3.	Performance and achievements	16
4.	Our workforce	49
5.	Governance	59
6.	Financial statements	63
7.	Appendices	202

Chief Executive foreword



I am pleased to present the Annual Report for the Department of Corporate and Digital Development (DCDD) for 2025–26.

Building on the strong foundations established during my first year as Chief Executive, this past year has been a year of consolidation,

delivery, and a shared commitment to excellence across our agency.

Staff in our regional and Darwin offices continue to demonstrate extraordinary capability, professionalism and dedication in supporting the broader Northern Territory Public Sector (NTPS).

Now in its second year, the DCDD Strategic Plan 2024–2028 continues to guide our strategic direction and daily operations. Our vision to be a trusted and valued partner in government remains central to everything we do.

By focusing on our core purpose of delivering high quality specialised services, strategic advice, and modern digital solutions, we have continued to empower our client agencies to achieve their objectives for the Territory.

As the agency responsible for government's digital services, DCDD has driven significant progress on key strategic technology projects this year.

Territory Services now provides easy online access to more than 144 government services. In partnership with the Department of Logistics and Infrastructure, we reached critical milestones in developing and testing the digital driver licence solution, laying the groundwork for secure, modern identity verification for Territorians.

We finalised and began implementation of the whole of government Digital Futures Strategy 2026–2028, establishing a clear roadmap for secure, accessible, and citizen-centric digital services.

Our agency progressed multi-year ICT transformations, including continuing the deployment of the Acacia system with the Department of Health and advancing the new student-centric administration system with the Department of Education and Training.

We strengthened the Territory's cyber resilience through the Cyber Invest Business Grant Program while establishing governance frameworks to safely harness artificial intelligence (AI) and automation across the public sector and establishing an AI advisory service for government.

The Schools Connectivity Uplift Program delivered fast, stable access to the internet to some of the Territory's most remote schools. We also made substantial investments in telecommunications infrastructure. Working with industry and the Commonwealth, we have delivered improved mobile coverage to communities and homelands across the Northern Territory and provided more access to community Wi-Fi programs.

Beyond our digital agenda, DCDD's core corporate functions provided strong support across government. We advanced key procurement reforms aimed at streamlining processes, enhancing transparency, and making it easier for local Territory businesses to compete for and secure government contracts.

Our teams managed essential payroll and entitlement processing while working with the Office of the Commissioner for Public Employment to deliver enterprise agreement commitments.

Through our annual service development program, we implemented further automation and workflow enhancements, reducing administrative effort and improving service turnaround times for our customers.

The department was recognised with a Chief Minister's Award in the Spirit of the Territory category

for the outstanding delivery of workforce services through the exceptional service excellence of the HR Service Centre.

As we look to 2026–27, DCDD remains focused on driving efficiency, embracing innovation, and building agency capability.

We will continue to advocate for enhanced telecommunications coverage across Territory remote communities, refine our central service delivery models, and continue to support government priorities with agility and integrity.

The achievements highlighted throughout this report are a result of the hard work and professionalism of our people.

I extend my sincere thanks to all DCDD employees for their ongoing commitment to serving the Northern Territory Government and our community.

Catherine Weber
Chief Executive

30 September 2026