

Reducing crime

Improving data sharing and streamlining justice systems will support crime reduction in the Territory.

Rebuilding the economy

Leveraging technology to expand crucial infrastructure and optimise regulatory and administrative processes will make it easier for local business.

Restoring the Territory lifestyle

Improving the efficiency of government service delivery will make life easier for Territorians.

Digital Futures Strategy 2026–2028

Objective

Technology plays a key role in many aspects of our lives. The Northern Territory Government is harnessing technology to enable efficient service delivery for the community, and support its priorities to reduce crime, rebuild the economy and restore the Territory lifestyle.

Vision

Modern technology connects Territorians with local jobs and careers, with trusted and accessible services they need, and with each other.

Digital Directions



1. Increase digital skills and support local digital industry

Building digital skills across the Territory and support local digital businesses to encourage growth and increase demand.



2. Innovate with technology and grow connectivity

Using new technology and improved connectivity to help businesses and communities access online services.



3. Utilise and secure Territory data

Using Territory data to guide decisions and deliver services safely.



4. Transform and improve online government services

Making online government services easy to use, fast and simple.

Our Action Plan

Grow Territorians' digital skills and confidence so they harness opportunities and succeed in jobs of the future.

Encourage private investment in digital infrastructure, positioning the Territory to be a digital hub between Australia and Asia.

Support small to medium businesses to uplift their cybersecurity and resilience.

Invest in programs to increase the number of ICT specialists in the Northern Territory.

Embrace AI technology across Government to improve productivity and the speed of government service delivery.

Advocate to the Commonwealth for improved access to modern and reliable communication solutions across the Territory.

Foster partnerships to improve access and connectivity in Territory communities and increase digital inclusion.

Work with the local digital industry to trial digital technology that simplifies government services and processes.

Reform government's data management, information sharing and data governance to improve services and strengthen decision-making.

Continue sharing government data to help people and industry solve problems that matter.

Harness data and analytics to guide decisions that benefit the Territory.

Ensure government information remains secure with an agile, responsive cyber posture.

Work with local government organisations to review and strengthen the cyber capabilities of councils across the Territory.





Deliver more online government services that are faster and simpler.

Reform government's ICT governance frameworks to maximise the benefits from its digital investment.

Improve the NT Government website so people can quickly find services and support.

Deliver digital licences for Territorians that are quick and easy to use.

Measures Of Success

Targets	What the measure shows	What does success look like
 <p>Target 1: Strengthened the digital industry's contribution to the Territory economy.</p>	The digital industry's share of the Territory economy.	The NT economy is positively impacted by increased gross state product (GSP) from the local digital industry.
 <p>Target 2: Improved digital inclusion indicators for the Northern Territory.</p>	Opportunities for Territorians to access online services from the places they live and work.	Territorians gain better access to the internet, making it easier to reach the people and services they need.
 <p>Target 3: Improved cyber resilience across the Territory.</p>	Investment and effort to maintain the digital security of Territory businesses.	Territory businesses are better prepared to face online threats.
 <p>Target 4: Increased volume of digital government services and transactions.</p>	The growth and popularity of government's online service delivery.	Easier for Territorians and Territory business to interact with government online.